



## QUALITY POLICY

IoT Industries Slovakia s. r. o. is a company engaged in the digitalization of manufacturing processes and Factory 4.0. It specializes in the development and implementation of software and hardware solutions for the digital transformation of industry and manufacturing. The company's goal is to help industrial companies increase productivity, streamline manufacturing processes, and reduce costs by using solutions that leverage the latest technologies and trends in industrial automation and digitalization. It offers comprehensive solutions for the digital transformation of manufacturing processes, including consulting, solution design and implementation, employee training, and technical support.

The quality policy is based on understanding the relationships between fulfilling customer requirements. Our high level of expertise, progressive approach, and building relationships with partners and end-users guarantee the satisfaction of every customer.

To fulfill these intentions, we commit to adhering to the following principles:

*A satisfied customer is our priority,*

therefore, we strive to fulfill their requirements quickly, flexibly, and with high quality.

*We develop effective cooperation with reliable suppliers,*

which significantly contributes to the improvement of our products and services.

*We systematically enhance the expertise of our employees,*

ensuring the growth of work quality and motivation to achieve better results.

*We guarantee compliance with legal and other regulatory requirements,*

therefore, we focus on their identification, monitoring, and implementation within the company.

*We optimize and improve our processes and established management system,*

with the goal of further developing the company and increasing stakeholder satisfaction.

In Nová Dedinka, January 11, 2023

**Andrea Medvecká**  
Managing Director  
IoT Industries Slovakia s. r. o.